

Caring Medical Protection Plus Top-up Option Window Period Terms and Conditions

- The Caring Medical Protection Plus Top-up Option Window Period ("Window Period") starts from 1
 August 2020 to 31 December 2020 (both dates inclusive). All eligible Blue Cross (Asia-Pacific) Insurance
 Limited Group Medical Insurance ("Blue Cross") Members are allowed to enrol in Caring Medical
 Protection Plus Top-up Option during the Window Period.
- 2. An eligible member who successfully enrols in Caring Medical Protection Plus **Top-up/Conversion Option** from 1 October 2020 to 31 December 2020 ("Promotion Period") will be entitled to the Limited Time Offer (the "Offer") up to HK\$1,000 Supermarket Cash Coupons (per insured person). Details are as follows:

Level of Accommodation	Supermarket Cash Coupon for Reimbursement Options	
	Benefit Sub-limit	Lump-Sum
Private	HK\$1,000	HK\$400
Semi-private	HK\$800	HK\$300
Ward	HK\$300	HK\$100

The Offer is only applicable to the Caring Medical Protection Plus enrolled through Super Care or directly via "Blue Cross HK" mobile app within the Promotion Period. The application must be successfully submitted by member within the Promotion Period and approved by Blue Cross. For the detailed product features of CMPP, please visit https://www.bluecross.com.hk/en/caring-medical-protection-plus/Information or call Blue Cross Customer Service Hotline on 3608 2988.

- 3. The Offer cannot be redeemed for cash and is non-replaceable and non-returnable. Use of the coupon is bound by the terms and conditions issued by participating merchants.
- 4. The coupon or the redemption letter for the coupon will be delivered to eligible members by post approximately 3 months after the premium is settled. In the latter case, the redemption must take place within the valid redemption period and members must present the original redemption letter in person at the designated redemption centre to redeem the coupon. Failure to provide a genuine and complete postal address for the purpose of mailing of the coupon or redemption letter may result in loss of mail or Blue Cross being unable to mail the coupon or the redemption letter to the eligible member. Blue Cross shall not be responsible or liable for the failure of mail delivery and the coupon or the redemption letter will not be reissued.

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> 5. Blue Cross reserves the right to recover the entitled Offer from the member who has received the Offer and cancelled the relevant policy thereafter.

> 6. This Offer cannot be enjoyed in conjunction with other promotion offer(s) of the same insurance product, unless otherwise specified. Blue Cross reserves the sole right to vary or cancel this promotional programme and amend or alter these Terms and Conditions at any time without prior notice. In the event of any dispute, the decision of Blue Cross shall be final and conclusive.

> 7. This promotional material is for reference only. Please refer to the policy for the exact terms and conditions and the full list of policy exclusions of the product. For more information or a copy of the policy terms and conditions, please visit https://www.bluecross.com.hk/en/Home/Index, Blue Cross HK Digital Insurance App or call Blue Cross Customer Service Hotline on 3608 2988.

> 8. This promotional material is for distribution in Hong Kong only. The distribution of this promotional material is not and shall not be construed as an offer to sell or a solicitation to buy or a provision of any insurance product outside Hong Kong.

> 9. The above individual medical insurance plans are underwritten by Blue Cross (Asia-Pacific) Insurance Limited, an authorised insurer in Hong Kong.

> 10. Blue Cross (Asia-Pacific) Insurance Limited is a subsidiary of The Bank of East Asia, Limited and a member of the BEA Group. It is not affiliated with or related in any way to Blue Cross and Blue Shield Association or any of its affiliates or licensees.

> 11. Should there be any discrepancy between the English and the Chinese versions of this Terms and Conditions, the English version shall apply and prevail.